



## **IMPORTANT INFORMATION ABOUT SOUTHWEST SERVICES**

Dear Southwest Behavioral Health Clients & Community, as our country and state monitor coronavirus (COVID-19), Southwest Behavioral Health is committed to doing our part to protect the health and safety of our community. We are making a number of changes in an effort to slow the disease's spread and ensure smooth operations for our healthcare system.

As part of that effort we will:

- Utilize Telehealth video conferencing calls when possible
- Recommend that all clients that are sick or showing symptoms arrange with your care team to utilize telehealth or alternative appointment arrangements
- Screen staff for symptoms and limit travel to affected areas or interaction with known exposure
- Monitor all clients daily that are housed in our residential units
- Restrict and limit visitors to our housing and residential programs
- Cancel or postpone all large-scale gatherings

As COVID-19 continues to grow as a public health concern in our communities, all of us have a role to play in slowing the spread and protecting vulnerable populations. Please check your local sources, the CDC, and Utah Department of Health for the latest updates and resources to keep you and your loved ones informed. We recognize our responses to COVID-19 could significantly disrupt the services we provide. We hope you understand these changes are meant to protect you, your extended family, and members of our community.

We will continue to monitor the situation and respond to daily changes in our understanding of this public health situation.

Sincerely,

Southwest Behavioral Health Center Leadership